

PML CUSTOM WORK FAQ

3/1/02

Custom Work

- All specifications/requirements for custom work are described in the FAQ for the item in question. For example: Custom airframe slots? See the Airframes FAQ. Custom centering rings? See the Centering Rings & Bulkplates FAQ.
- See our website at www.publicmissiles.com for current pricing on all custom work. Check the appropriate page for the type of custom part involved. Example: for custom centering ring hole boring, check the Centering Rings page.
- PML does not make custom nosecones.
- PML offers more custom work options than any other manufacturer. Most others only offer fins and centering rings.
- PML also offers quick turnaround time on custom work except for very unique items. Custom work is usually shipped within 48-72 hours of your order.
- There are no returns on custom items (unless we made a mistake). Custom items are by definition unique, specialized parts, and they cannot necessarily be resold to another customer.
- We welcome customers forwarding us RockSim files of their projects, as it sometimes helps us understand what you're after. However, **YOU STILL MUST PROVIDE US A DETAILED PARTS LIST OF WHAT YOU NEED, INCLUDING CUT LENGTHS, DIAMETERS, ETC. YOU MUST PROVIDE US WITH THE SAME LEVEL OF DETAIL AS IF YOU HAD NOT INCLUDED THE ROCKSIM FILE.** We will not "decipher" the RockSim file to determine exactly which parts it contains. Look at the RockSim file as a way to help us *understand* your parts list, not a way to *produce* your parts list and measurement data.